

## *Frequently Asked Questions*

**Question 1.** I was trying to submit my homework last night at around 11:30 PM, but the network connection failed, and the drop box was closed at midnight. Can I email my homework to you now?

**Answer.** No. It is your responsibility to make sure that the homework is submitted in time. Always try to finish the work before the end of the day on the due date, so that you have ample time to submit your homework. This is why the drop box is kept open till midnight.

**Question 2.** Why did I get a zero in my Homework 2? I think I submitted the homework.

**Answer.** If you have submitted your homework through ICON, then you should receive an acknowledgment. ***You must save it until you receive a grade.*** If you don't receive an acknowledgment, then ICON did not receive your homework, and we did not see it, so we had to give you a zero for that homework.

**Question 3.** I was sick, so I could not finish the homework in time. Can I submit it now?

**Answer.** Yes, you can email that to the instructor or submit it in person, but in that case you should self-report medical absences using the form on the Registrar's website

(<http://www.registrar.uiowa.edu/Student/FormsforStudents/tabid/79/Default.aspx>)

**Question 4.** (Just before the final examination) Can you take a look my homework 1? I think I should have gotten 2 additional points on Question 3 of that homework.

**Answer.** All disputes about grades should be resolved *within a week* from the date the grades for that homework were posted on ICON. This excludes clerical errors.