# Engineering challenges in mHealth systems

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# Patient behavior and health

- Patient behavior and their health are inexorably linked
- Understanding behavior ⇔ health relationship would allow us to:
  - develop new diagnostics techniques
    - e.g., assessment of memory, mood, activity level to detect onset of Alzheimer's disease
    - e.g., assessment of social interactions for depression in assisted living
  - evaluate the efficacy/impact of medical treatment
    - e.g., cognitive behavioral therapy for depression
    - e.g., impact of drugs on quality of life

### Monitoring patient behavior with manual data collocation



#### Manual data collection is the gold standard ...

- subjective (e.g., memory bias, Hawthorne effects)
- poor scalability
  - low temporal resolution
  - cannot monitor many subjects
- people are expensive!
- ... but, our tools fundamentally limit our understanding

# We need better measurement tools!

# New methods: Mobile Technology + Sensors



#### Assesses behavioral states

- with objective metrics
- in real-time
- in-situ
- enable longitudinal studies with large patient populations

#### However, key engineering challenges remain

- · reliable wireless communication
- fault-tolerant and flexible design

# These challenges are shared by many mHealth systems!



# **Reliable wireless communication**

(without infrastructure)

## Infusing technology into emergency response workflow



Triage tag



**Example Coordination** 

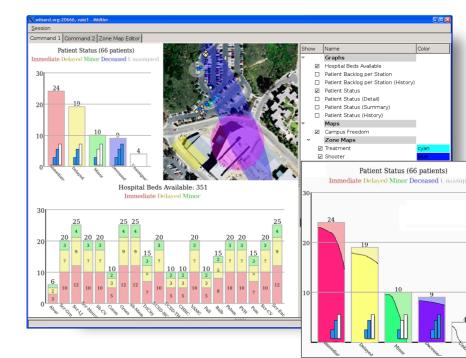
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#### Medcom

#### Mobile technology improved information quality

- identical time to triage patients
- reduced the rate of missing/duplicate patients



# **Challenge: Reliable communication**

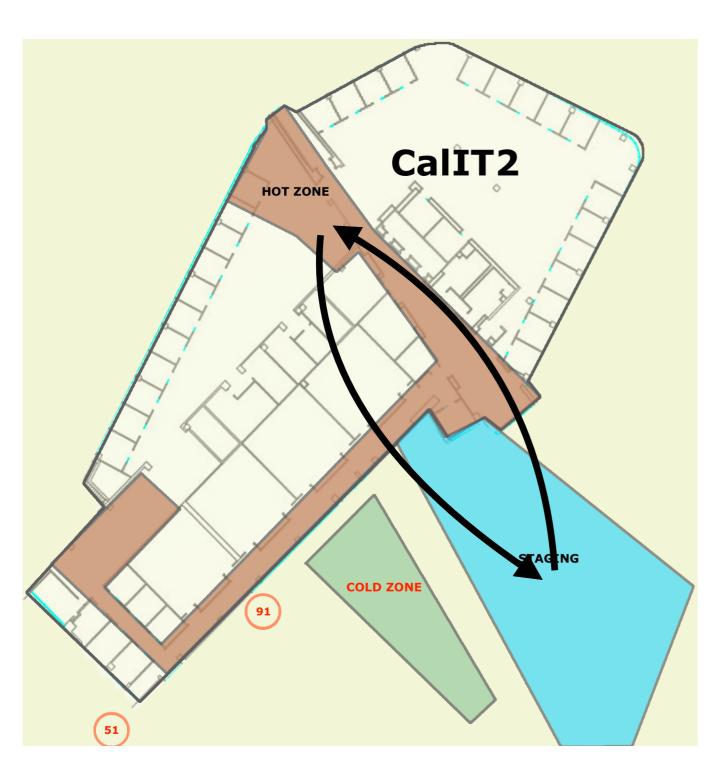
Initial approach: required deployment of infrastructure





- poor performance due to incomplete coverage
- as little as 10% of the data delivered
- Peer-to-peer communication architecture:
  - requires no infrastructure, mobile phones communicate directly
  - epidemic propagation of information
  - 98% reliability during the drill

## Why does it work?



#### Incident Command Structure (ICS)

#### **Staging:**

responders arrive on scene

#### **Rescue:**

- triage
- provide care
- evacuate

#### **Treatment:**

- re-triage
- provide additional care

#### **Transport:**

transport to hospitals



# Fault-tolerant and flexible design

# **Cyber-bullying**



#### A 2004 survey of 1,500 students between grades 4–8 found

- 42% of kids have been bullied while online
- 58% of kids admit someone has said mean or hurtful things to them online
- 21% of kids have received mean or threatening messages
- 58% have not told their parents about these events

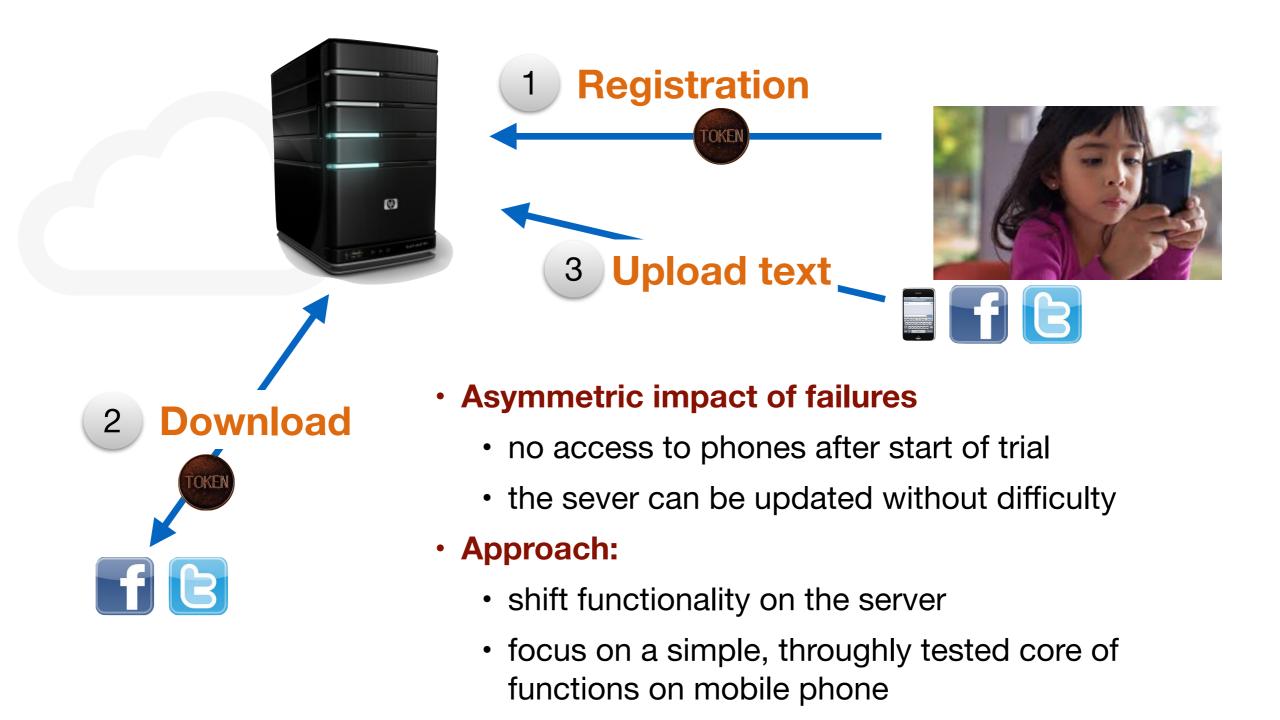
• Goal:

- classify the contents of cyberbullying messages
- assess their frequency and associations with offline bullying
- examine whether and how peer groups promotes/mitigates bullying

• Approach:

- combine traditional surveys methods + phone-based data collection
- collect data from text messages, Facebook, Tweeter

## System architecture



 reduces energy consumption and data plan utilization

#### Started on January 15th

iPhone	23	
Android	13	
Facebook	4481	
Twitter	481	
Text messages	7157	(Android only)

#### Software evolution

- no faults related on mobile phones
- Facebook API changed a month prior to beginning of study
- already fixed several bugs on the server-side
- new features requested after the start of the study

# Conclusions

- Mobile technology and sensors will transform behavioral studies
  - enable large-scale longitudinal studies
  - open new venues for diagnostic, measurement of patient outcomes, QOL
- Significant engineering challenges remain:
  - reliable wireless communication
  - developing fault-tolerant and flexible systems
- Developing mHealth systems require engineers and clinicians to collaborate:
  - understand what are the clinically relevant information that must be collected
  - develop a minimally invasive system to collect these measurements

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